

Assessing the Needs of Elder Floridians: PSA 3

Introduction

A needs assessment was conducted by the Florida Department of Elder Affairs to determine the needs of elders residing in the community. Elders were sampled regardless of whether or not they had ever contacted or received services from the Department. Survey results are summarized at the Planning and Service Area (PSA) level and include special tabulations for “hard-to-measure” rural, low-income, and minority populations of elders. The survey was comprised of 82 questions distributed across 16 categories to assess need in such areas as health, employment, and transportation. PSA 3 is made up of the following counties: Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee, and Union.

Survey Questions: PSA 3

Living Situation

Question 1: What is your current living situation?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Live with spouse	55%	49%	38%	41%	55%
Live alone	28%	31%	31%	35%	25%
Live with child	8%	8%	13%	10%	9%
Other	6%	6%	7%	4%	3%
Live with friend	3%	2%	1%	2%	3%
Live with grandchild or other relative	0%	4%	10%	8%	6%
Total Responses	100%	100%	100%	100%	100%

Self Care Limitations

Question 2: On a scale from zero to five, how much assistance do you need for the following personal care tasks (ADLs)?

		PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Bathing	0	95%	90%	77%	84%	93%
	1 to 3	3%	5%	11%	8%	4%
	4 to 5	2%	5%	12%	8%	4%
Dressing	0	95%	92%	79%	85%	93%
	1 to 3	5%	5%	12%	10%	6%
	4 to 5	0%	4%	9%	5%	2%
Eating	0	96%	93%	83%	88%	95%
	1 to 3	4%	4%	11%	8%	3%
	4 to 5	0%	3%	6%	4%	2%
Using the bathroom	0	97%	94%	87%	92%	96%
	1 to 3	3%	4%	7%	5%	3%
	4 to 5	0%	2%	5%	3%	1%
Transferring	0	93%	92%	82%	86%	91%
	1 to 3	7%	6%	13%	11%	8%
	4 to 5	0%	2%	6%	4%	2%
Walking	0	91%	89%	75%	84%	91%
	1 to 3	9%	8%	14%	9%	7%
	4 to 5	0%	4%	11%	7%	3%

Self Care Limitations

Question 3: How often do you receive the help you need with personal care tasks (ADLs)?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Hardly ever/never	45%	47%	51%	50%	48%
Sometimes	18%	27%	23%	22%	20%
Most of the time	18%	14%	9%	14%	20%
Always	18%	12%	17%	14%	13%
Respondents	100%	100%	100%	100%	100%

Self Care Limitations

Question 4: On a scale from zero to five, how much assistance do you need for the following other activities (IADLs)?

		PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Heavy chores	0	59%	56%	45%	46%	58%
	1 to 3	28%	24%	29%	29%	27%
	4 to 5	13%	19%	26%	24%	16%
Light housekeeping	0	82%	76%	61%	67%	79%
	1 to 3	15%	16%	27%	22%	14%
	4 to 5	3%	8%	12%	12%	7%
Using the phone	0	99%	94%	86%	90%	96%
	1 to 3	0%	3%	6%	6%	2%
	4 to 5	1%	3%	8%	4%	2%
Managing money	0	94%	88%	80%	82%	91%
	1 to 3	4%	7%	9%	10%	6%
	4 to 5	2%	4%	11%	8%	3%
Preparing meals	0	88%	84%	74%	76%	86%
	1 to 3	7%	9%	14%	13%	9%
	4 to 5	5%	7%	11%	11%	5%
Shopping	0	90%	82%	68%	73%	84%
	1 to 3	4%	8%	17%	14%	10%
	4 to 5	6%	10%	14%	13%	7%
Taking medication	0	91%	91%	83%	85%	91%
	1 to 3	6%	5%	11%	8%	5%
	4 to 5	3%	4%	7%	6%	4%
Using transportation	0	88%	85%	71%	77%	88%
	1 to 3	6%	6%	11%	9%	6%
	4 to 5	6%	9%	18%	14%	6%

Self Care Limitations

Question 5: How often do you receive the help you need with general activities (IADLs)?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Hardly ever/never	54%	48%	50%	53%	47%
Sometimes	17%	22%	23%	18%	21%
Always	17%	14%	16%	14%	17%
Most of the time	13%	16%	11%	15%	15%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 6: From whom have you tried to get help with personal care tasks and general activities?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Family	40%	36%	48%	44%	49%
Friends and/or Neighbors	19%	18%	18%	25%	22%
Not Applicable	18%	17%	0%	0%	0%
Religious Organization	11%	6%	3%	4%	5%
Other	3%	10%	13%	13%	11%
Federal Agency	3%	4%	4%	2%	4%
Community Group	2%	3%	2%	3%	1%
State Agency	2%	3%	7%	4%	3%
Local Agency	2%	4%	4%	5%	5%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Caregiving

Question 7: Do you ever provide care, either directly or indirectly over the telephone, for someone who is not able to take care of him or herself?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	70%	72%	70%	71%	73%
Yes	22%	20%	20%	19%	18%
Maybe	8%	8%	10%	10%	9%
Total Responses	100%	100%	100%	100%	100%

Caregiving

Question 8: How often do you provide care?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Hardly ever/never	25%	17%	13%	17%	12%
One or more times a year	7%	6%	12%	5%	16%
One or more times a month	36%	29%	18%	23%	16%
One or more times a week	25%	29%	32%	35%	41%
One or more times a day	4%	10%	10%	8%	7%
Continuously or all day long	4%	9%	15%	11%	7%
Total Responses	100%	100%	100%	100%	100%

Question 9: How many persons for whom you provide care are in each of the following categories?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
0-18 years old	1+	19%	16%	24%	18%
19-59 years old	1+	19%	25%	28%	23%
60+ years old	1+	84%	86%	88%	94%

Question 10: Do you have help with your caregiving responsibilities?

	PSA3	STATE	MINORITY	LOW-INCOME	RURAL
No	62%	56%	61%	54%	53%
Yes	38%	44%	39%	46%	47%
Total Responses	100%	100%	100%	100%	100%

Question 11: Do you need help (or more help) with your caregiving responsibilities?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	100%	79%	79%	80%	77%
Yes	0%	21%	21%	20%	23%
Total Responses	100%	100%	100%	100%	100%

Caregiving

Question 12: What type of help do you need?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Help with household chores such as laundry and housekeeping	0%	13%	15%	13%	14%
Assistance with the personal care tasks for the care recipient	0%	12%	8%	9%	13%
Someone to provide care so I can have a break	0%	11%	12%	16%	15%
Financial help	0%	12%	17%	15%	15%
Information about resources	0%	14%	17%	19%	15%
Training on how to provide care	0%	7%	12%	7%	8%
Emotional support	0%	14%	10%	12%	11%
Transportation	0%	12%	8%	6%	7%
Other	0%	6%	2%	3%	1%
Total Responses	0%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 13: From whom have you tried to get help with your caregiving responsibilities?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Family	0%	25%	21%	28%	21%
Community group	0%	10%	11%	10%	12%
Religious organization	0%	11%	4%	7%	2%
State agency	0%	11%	21%	10%	12%
Local agency	0%	12%	14%	17%	17%
Federal agency	0%	10%	14%	7%	7%
Friends/neighbors	0%	14%	7%	3%	12%
Other	0%	5%	4%	10%	7%
Not applicable	0%	2%	4%	7%	10%
Total Responses	0%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Caregiving

Question 14: Are any of the following reasons why you do not receive or did not try to get help with your caregiving responsibilities?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
I can't afford the expense	0%	20%	17%	17%	15%
I don't want strangers in my house	0%	8%	10%	8%	8%
The care does not require a lot of time or energy	0%	12%	17%	15%	17%
I don't like asking for help	0%	10%	12%	12%	15%
Services are not available	0%	14%	14%	12%	15%
I don't have time to check out options	0%	13%	5%	15%	8%
I don't think I would be satisfied with the available help	0%	6%	10%	8%	5%
The care recipient won't allow someone new to provide help	0%	13%	5%	8%	13%
Other	0%	4%	12%	6%	3%
Total Responses	0%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 15: Would you be interested in receiving caregiver training?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	88%	90%	76%	87%	91%
Yes	12%	10%	24%	13%	9%
Total Responses	100%	100%	100%	100%	100%

Health and Health Promotion

Question 16: During the past year have you attended an event offering free health information?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	80%	84%	82%	85%	87%
Yes	20%	16%	18%	15%	13%
Total Responses	100%	100%	100%	100%	100%

Question 17: If training or classes were available to help you learn about keeping yourself healthy, how interested would be in attending?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Not interested	57%	53%	39%	48%	53%
Somewhat interested	33%	32%	34%	38%	38%
Very interested	10%	16%	27%	14%	9%
Total Responses	100%	100%	100%	100%	100%

Health and Health Promotion

Question 18: Are you regularly doing a physical activity three or more times a week?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Yes	78%	76%	66%	74%	78%
No	22%	24%	34%	26%	22%
Total Responses	100%	100%	100%	100%	100%

Question 19: If you need medical care, are you able to get it?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Yes, always	83%	81%	64%	74%	82%
Yes, most of the time	11%	13%	21%	16%	14%
Yes, sometimes	4%	4%	9%	7%	3%
No, never or hardly ever	1%	2%	6%	3%	1%
Total Responses	100%	100%	100%	100%	100%

Question 20: What keeps you from getting medical care?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Lack of money	22%	19%	24%	23%	24%
Other	19%	14%	9%	7%	11%
Insurance does not cover all I need	15%	21%	17%	20%	18%
No insurance	11%	10%	17%	17%	18%
Lack of transportation	7%	10%	8%	8%	6%
No local provider	7%	9%	4%	8%	9%
Caregiving responsibilities	7%	6%	7%	6%	6%
Language barrier	7%	4%	7%	6%	2%
No provider will take my insurance	4%	8%	8%	5%	6%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Health and Health Promotion

Question 21: In the last 12 months, how long have you delayed filling your prescription medications?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No prescription medications needed	9%	8%	12%	10%	14%
No delay	88%	82%	63%	73%	77%
Less than 1 month	1%	5%	8%	8%	5%
1 - 2 months	1%	3%	10%	6%	2%
3 - 6 months	1%	1%	4%	2%	1%
Longer than 6 months	0%	1%	3%	2%	1%
Total Responses	100%	100%	100%	100%	100%

Question 22: Are you aware of any prescription assistance programs?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Yes	52%	48%	40%	46%	46%
No	48%	52%	60%	54%	54%
Total Responses	100%	100%	100%	100%	100%

Question 23: In the last 12 months, how long have you delayed getting dental care?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No dental care needed	20%	20%	26%	27%	21%
No delay	52%	51%	25%	36%	51%
Less than 1 month	2%	2%	3%	3%	2%
1 - 2 months	4%	3%	3%	2%	2%
3 - 6 months	3%	7%	9%	7%	4%
Longer than 6 months	19%	18%	34%	26%	19%
Total Responses	100%	100%	100%	100%	100%

Question 24: In the last 12 months, how long have you delayed getting new eyeglasses or other eye care?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No eyeglasses or eye care needed	12%	13%	12%	11%	13%
No delay	71%	63%	40%	53%	60%
Less than 1 month	1%	2%	6%	5%	4%
1 - 2 months	2%	3%	2%	2%	1%
3 - 6 months	3%	5%	7%	7%	7%
Longer than 6 months	11%	14%	32%	22%	16%
Total Responses	100%	100%	100%	100%	100%

Health and Health Promotion

Question 25: What has limited your ability to get prescription medications, dental care, or eyeglasses?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Other	33%	22%	23%	22%	23%
Can't afford it	28%	27%	29%	29%	31%
Insurance does not cover what I need	20%	24%	23%	26%	29%
Appointment or scheduling issues	7%	7%	6%	7%	5%
Lack of transportation	4%	6%	5%	3%	2%
Caregiving responsibilities	4%	5%	4%	3%	3%
The services or supplies are not available in my community	2%	3%	5%	5%	4%
Health limitations	2%	5%	6%	5%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Health and Health Promotion

Question 26: In the past year, have you had to delay or do without help for an emotional or mental health problem?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	90%	89%	90%	90%	91%
Yes	10%	11%	10%	10%	9%
Total Responses	100%	100%	100%	100%	100%

Question 27: What kind(s) of health care insurance do you have?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Medicare*	74%	85%	47%	47%	50%
Private insurance	35%	34%	21%	26%	32%
Veteran's health benefits	10%	8%	4%	7%	9%
Other	7%	10%	11%	10%	8%
Medicaid	6%	5%	18%	11%	4%
None	2%	1%	3%	2%	2%
Total Responses	100%	100%	100%	100%	100%

*Medicare beneficiaries age 65 and older

Information and Assistance

Question 28: Who would you contact if you needed information about services that help older adults?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Doctor's office, VA clinic, or registered nurse	19%	19%	19%	21%	22%
Family members, neighbors, or friends	19%	18%	23%	23%	21%
National organizations (AARP)	11%	11%	11%	9%	11%
Internet	9%	9%	3%	6%	9%
Elder Helpline	7%	6%	6%	6%	5%
Aging agencies, senior centers, or retirement communities	7%	8%	6%	7%	6%
Government agency	7%	8%	7%	6%	6%
Church	7%	7%	7%	7%	6%
Newspaper, magazines	6%	6%	5%	4%	4%
Community organizations	5%	5%	5%	4%	3%
Other	3%	4%	7%	6%	5%
Total Responses	100%	100%	100%	100%	100%

Question 29: How do you find out what is going in your community?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Newspaper	21%	20%	18%	21%	22%
Television	19%	20%	28%	24%	21%
Family, neighbors, or friends	15%	16%	14%	16%	15%
Internet	13%	11%	7%	8%	11%
Newsletters, flyers, or bulletins	10%	10%	10%	10%	9%
Radio	8%	9%	11%	8%	8%
Faith-based organization	6%	5%	5%	5%	5%
Community center or other community group/organization	6%	6%	5%	5%	6%
Other	2%	2%	3%	3%	3%
Total Responses	100%	100%	100%	100%	100%

Question 30: Do you have access to the internet?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Yes	76%	72%	44%	57%	78%
No	24%	28%	56%	43%	22%
Total Responses	100%	100%	100%	100%	100%

Information and Assistance

Question 31: If training on using computers or the internet were available, would you be interested in attending?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	65%	63%	47%	58%	63%
Yes	35%	37%	53%	42%	37%
Total Responses	100%	100%	100%	100%	100%

Nutrition

Question 32: How often do you eat all the food you need?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Always	83%	74%	65%	70%	75%
Most of the time	14%	21%	20%	21%	19%
Sometimes	3%	4%	11%	6%	4%
Hardly ever/never	0%	1%	3%	2%	2%
Total Responses	100%	100%	100%	100%	100%

Question 33: Why is that you do not eat all the food you need?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Can't afford it	24%	16%	20%	22%	20%
I have little or no appetite and forget to eat sometimes	17%	17%	17%	15%	19%
I don't like to eat alone	14%	13%	10%	11%	16%
No transportation to get to the grocery store	10%	6%	10%	8%	5%
I am too tired or weak to prepare food	10%	13%	10%	14%	10%
I have physical or health issues that make eating difficult	10%	11%	11%	11%	9%
Other	10%	21%	15%	16%	17%
No or poorly working stove or refrigerator	3%	3%	6%	3%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 34: Do you eat a healthy variety of foods in your diet?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Yes	96%	92%	91%	91%	95%
No	4%	8%	9%	9%	5%
Total Responses	100%	100%	100%	100%	100%

Nutrition

Question 35: Do you have a food debit card (also known as food stamps)?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	96%	95%	79%	86%	97%
Yes	4%	5%	21%	14%	3%
Total Responses	100%	100%	100%	100%	100%

Question 36: What are the reasons you do not have a food debit card?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Not needed	69%	64%	40%	55%	65%
I have been determined not eligible	13%	15%	27%	17%	14%
Other	13%	12%	15%	14%	10%
I don't like asking for help	3%	5%	10%	8%	6%
I won't get enough assistance to be worth the effort	1%	2%	4%	3%	2%
Don't know	1%	1%	2%	1%	1%
Refused	1%	0%	2%	1%	1%
I don't want to provide personal information	0%	0%	1%	1%	0%
Total Responses	100%	100%	100%	100%	100%

Question 37: Would you like more information about the card?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	83%	78%	56%	69%	81%
Yes	17%	22%	44%	31%	19%
Total Responses	100%	100%	100%	100%	100%

Question 38: Are you interested in learning about where meals for seniors may be offered in your community?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	87%	83%	64%	75%	85%
Yes	13%	17%	36%	25%	15%
Total Responses	100%	100%	100%	100%	100%

Senior Centers

Question 39: How often do you go to the senior center?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Never/hardly ever	93%	90%	84%	91%	94%
Sometimes	4%	6%	10%	6%	4%
Often	3%	4%	6%	3%	3%
Total Responses	100%	100%	100%	100%	100%

Question 40: Why is it that you hardly ever or never go to the Senior Center?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
I stay busy through other activities and groups	31%	26%	15%	20%	24%
Other	14%	12%	11%	13%	13%
I don't have time	12%	12%	12%	12%	12%
I am not aware of the services that are offered	11%	12%	10%	11%	11%
There is not a senior center nearby	7%	6%	7%	7%	8%
I don't think I am old enough to go there	6%	8%	9%	9%	9%
I would prefer a location that also includes other age groups	5%	8%	11%	9%	8%
Transportation is not available	4%	4%	8%	6%	4%
Caregiving responsibilities	4%	3%	5%	4%	3%
I don't like the activities offered	3%	4%	5%	4%	4%
Physically unable to attend	3%	3%	6%	5%	4%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 41: What kinds of services or activities do you think should be offered at senior centers that you would be more likely to use?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Using the computer and/or Internet	18%	15%	14%	13%	15%
Physical activities	16%	17%	17%	17%	16%
Travel/tours	14%	14%	15%	13%	14%
Card games	12%	12%	10%	11%	13%
Nature-related activities	11%	13%	14%	14%	13%
Arts and crafts/hobby classes	11%	13%	14%	14%	13%
Genealogy classes	9%	10%	9%	10%	9%
Other	7%	6%	7%	7%	7%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Transportation

Question 42: Are you usually able to get where you need or want to go?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Yes	98%	96%	88%	93%	98%
No	2%	4%	12%	7%	2%
Total Responses	100%	100%	100%	100%	100%

Question 43: What is the main thing that limits your ability to get where you want to go?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
There is no public transportation	50%	14%	12%	16%	14%
Don't know	50%	36%	30%	32%	29%
Health issues	0%	33%	39%	32%	43%
I don't know anyone I can ask	0%	8%	0%	3%	14%
Financial reasons	0%	8%	18%	16%	0%
Total Responses	100%	100%	100%	100%	100%

Question 44: If you are limited in how often you drive, what limits you?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
I can/do not drive	35%	23%	30%	25%	18%
Other	29%	17%	18%	21%	19%
Financial reasons	12%	8%	11%	8%	11%
Illness or physical problem	6%	16%	10%	11%	15%
Visual impairment	6%	11%	10%	13%	9%
Car in use by someone else	6%	3%	1%	1%	3%
Spouse or other person usually drives	6%	12%	11%	13%	19%
Amount of traffic	0%	4%	3%	4%	6%
Car problems (no car or repairs needed)	0%	6%	5%	4%	1%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Transportation

Question 45: What other ways do you use to get around?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Only get around by driving myself, or I am homebound	50%	43%	39%	43%	52%
A spouse, family member, friend or neighbor drives me	19%	22%	23%	21%	19%
I bicycle or walk	13%	16%	7%	10%	11%
Special transportation (golf cart, wheelchair, or scooter)	9%	5%	3%	6%	8%
Not applicable	3%	3%	3%	4%	2%
Other	3%	4%	7%	5%	4%
I take a taxi or use public transportation	1%	4%	9%	6%	2%
Senior ride service	1%	2%	4%	3%	1%
Church bus or van	1%	1%	4%	3%	1%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 46: How often do you use public transportation?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No public transportation is available in this area	14%	10%	8%	12%	24%
I don't use public transportation	74%	75%	64%	69%	69%
Hardly ever	7%	9%	10%	9%	5%
Sometimes	4%	4%	12%	6%	1%
Often	1%	2%	6%	3%	0%
Total Responses	100%	100%	100%	100%	100%

Question 47: Please rate your level of satisfaction with the public transportation services:

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Very satisfied	60%	49%	37%	37%	50%
Somewhat satisfied	20%	37%	43%	49%	50%
Somewhat dissatisfied	20%	8%	13%	7%	0%
Very dissatisfied	0%	7%	7%	7%	0%
Total Responses	100%	100%	100%	100%	100%

Transportation

Question 48: Please select your reasons for being less than satisfied with or are not using public transportation:

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Don't need it	33%	10%	12%	18%	11%
My town has very limited public transportation	17%	13%	14%	12%	33%
It is inconvenient (rides too long or too many stops)	17%	18%	12%	12%	11%
My friends don't use it	17%	2%	0%	0%	0%
Lack of knowledge about the service	17%	6%	2%	3%	0%
I have health, age, or financial issues	0%	4%	7%	9%	0%
Safety issues	0%	7%	7%	9%	11%
It doesn't go where I need to go	0%	13%	14%	12%	22%
Not accessible with wheelchair	0%	0%	0%	0%	0%
It is not clean	0%	0%	0%	0%	0%
Other	0%	28%	33%	24%	11%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Elder Advocacy and Attitudes on Aging in the Community

Question 49: Do you feel your city/town values older people or is elder friendly?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Yes, very much so	35%	37%	40%	36%	35%
Yes, somewhat	48%	42%	31%	40%	43%
Don't know	5%	6%	5%	5%	7%
No, not very much	5%	10%	17%	12%	8%
Not at all	6%	4%	7%	7%	7%
Total Responses	100%	100%	100%	100%	100%

Elder Advocacy and Attitudes on Aging in the Community

Question 50: What makes your city/town elder-friendly to you?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
People are friendly and courteous to me	12%	12%	12%	12%	11%
There are many other seniors in my community	11%	11%	10%	11%	11%
I feel safe when I am out in the community	11%	11%	10%	10%	11%
I am treated with respect	11%	11%	13%	12%	11%
Street signs are easy for me to read	10%	11%	11%	10%	11%
I feel I have something to contribute and that it would be appreciated	10%	10%	10%	9%	10%
There are programs, services, activities, and events for me	10%	10%	10%	10%	10%
Transportation is available to seniors	9%	9%	11%	10%	9%
Businesses offer me senior discounts	8%	9%	8%	9%	9%
There are a variety of affordable housing options available	7%	6%	6%	6%	6%
Other	1%	1%	2%	1%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 51: What makes your city/town not seem elder-friendly to you?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
There are not very many services, facilities, or activities for seniors	20%	14%	13%	17%	16%
Other	15%	13%	7%	10%	11%
Services are not close to senior housing	12%	9%	10%	10%	11%
Transportation is not available to me	10%	11%	9%	10%	14%
Signals are not long enough for me to cross the street	9%	10%	10%	8%	6%
There are no sidewalks or covered bus areas	8%	11%	11%	12%	15%
I am not treated with respect	8%	7%	9%	7%	6%
I think age-based discrimination is common here	7%	10%	12%	10%	8%
I do not feel safe when I am out in the community	7%	9%	10%	8%	7%
People are not nice or friendly to me	3%	5%	9%	7%	6%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Housing

Question 52: Do you have any of the following problems with your home or neighborhood?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Too much upkeep, minor repairs (i.e., painting)	37%	23%	12%	15%	19%
Roofing or plumbing issue	21%	12%	13%	15%	13%
Other	21%	11%	17%	14%	24%
Hard to pay rent/mortgage/taxes (i.e., homeowner association dues)	11%	21%	31%	21%	21%
Major repairs are needed (other than roofing or plumbing)	11%	12%	13%	13%	8%
High crime or bad neighborhood	0%	8%	6%	10%	7%
Landlord issues	0%	3%	1%	1%	0%
Flooding or other similar environmental problems	0%	4%	4%	6%	4%
Not accessible (i.e., stairs, no grab bars in bathtub, cabinets are hard to reach)	0%	5%	3%	6%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 53: If you want or need to move, what type of location would you prefer?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
To live in a retirement community (seniors only)	29%	19%	14%	19%	18%
Centrally located to be able to walk to services	24%	21%	22%	18%	14%
Other	18%	17%	16%	15%	18%
To live in a family neighborhood (all ages)	12%	11%	14%	13%	10%
To live in a more secluded, more rural (country) setting	6%	15%	14%	15%	19%
To live in a more urban (city) setting	6%	8%	10%	12%	16%
Assisted living	6%	11%	10%	8%	7%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 54: If you want or need to move, what type of structure would you prefer?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Single family home	56%	46%	49%	49%	56%
Apartment-type housing	25%	22%	19%	21%	12%
Other	13%	20%	16%	20%	24%
Duplex, triplex, or quad	6%	12%	16%	10%	9%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Housing

Question 55: If you want or need to move, what prevents you from moving?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
My home was devalued, I won't get enough money out of it	31%	22%	26%	28%	40%
Not enough money or help with moving	23%	15%	26%	15%	8%
The idea of packing and moving is too overwhelming	15%	13%	5%	10%	13%
Other	15%	16%	11%	14%	20%
Attached to my current residence (memories)	8%	12%	4%	7%	4%
Health issues	8%	4%	4%	3%	4%
I don't know what options are available	0%	10%	14%	15%	10%
Preferred/affordable housing option not available	0%	6%	10%	8%	1%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 56: Would you be interested in sharing your home with any of the following:

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
None	35%	35%	48%	49%	40%
Family member	33%	31%	27%	26%	31%
Friend	10%	10%	5%	6%	10%
Another older person	6%	5%	4%	4%	3%
Open to all options	6%	6%	5%	5%	6%
Other	5%	4%	6%	4%	4%
A college student	2%	3%	2%	2%	2%
A single mother and children	2%	2%	2%	0%	2%
Individual who could assist around the house	2%	5%	3%	4%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 57: How often do you feel safe at home?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Most or all of the time	99%	97%	94%	96%	97%
Some of the time	1%	2%	6%	4%	2%
Rarely ever/never	0%	0%	0%	0%	1%
Total Responses	100%	100%	100%	100%	100%

Housing

Question 58: What makes you feel unsafe in your home or on your property?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Afraid of falling or other mobility concerns	50%	16%	4%	9%	7%
Health limitations	50%	11%	0%	0%	0%
Unsafe building, flooring, stairways, or walkways	0%	7%	0%	0%	0%
Bathroom or kitchen is not senior friendly	0%	7%	4%	0%	0%
Afraid of crime	0%	28%	30%	36%	29%
Fences and gates at property line need repair	0%	7%	0%	0%	0%
Inadequate lighting	0%	8%	4%	9%	7%
Other	0%	17%	57%	45%	57%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 59: How often do you feel safe out in your neighborhood?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Most or all of the time	95%	91%	77%	86%	95%
Some of the time	4%	8%	17%	10%	3%
Rarely ever/never	1%	1%	6%	4%	2%
Total Responses	100%	100%	100%	100%	100%

Question 60: What makes you feel unsafe while out in your neighborhood?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Afraid of crime	27%	23%	23%	21%	20%
Suspected drug-related activity	18%	16%	13%	14%	14%
Loose animals	18%	8%	7%	8%	9%
High-speed traffic or dangerous roadways	9%	10%	11%	10%	8%
Sidewalks non-existent or are broken and uneven	9%	10%	10%	9%	13%
No streetlights	9%	8%	10%	9%	9%
Vacant and abandoned dwellings	9%	7%	7%	7%	7%
Loud or offensive noises, cars, or neighbors	0%	7%	5%	7%	7%
Health limitations	0%	7%	8%	10%	11%
Other	0%	3%	6%	6%	4%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Volunteerism

Question 61: Do you currently volunteer?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	59%	64%	76%	69%	62%
Yes	41%	36%	24%	31%	38%
Total Responses	100%	100%	100%	100%	100%

Question 62: What type of organization do you volunteer for?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Faith or religious-based	32%	24%	25%	29%	28%
Community (i.e., arts organizations, museums, politics, etc.)	15%	15%	11%	11%	15%
Other	15%	13%	11%	14%	13%
Civic (city or county boards)	9%	9%	9%	8%	12%
Health-related (i.e., hospital, nursing home, Red Cross, politics, etc.)	7%	7%	11%	10%	7%
School-related (parent organization, primary school, or university, etc.)	6%	9%	9%	8%	6%
Professional organization	6%	7%	5%	3%	5%
Animal, wildlife, or nature-related organization	4%	6%	3%	5%	7%
Senior center	4%	5%	9%	6%	3%
Child welfare	2%	3%	5%	4%	3%
None of the above	0%	1%	3%	1%	1%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Volunteerism

Question 63: What keeps you from volunteering?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Don't want to or not interested in volunteering	26%	15%	13%	17%	18%
Not enough time	17%	15%	13%	12%	15%
Health issues	15%	16%	24%	20%	17%
Work prevents it	10%	9%	7%	7%	9%
Haven't found the right organization	9%	7%	5%	5%	7%
Limited energy or functional ability	7%	11%	9%	12%	8%
Other	6%	9%	8%	8%	11%
Haven't been asked	5%	8%	7%	8%	5%
Caregiving responsibilities	3%	5%	6%	6%	5%
Lack of transportation	1%	4%	5%	3%	3%
None of the above	1%	1%	2%	1%	2%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 64: Would you be interested in receiving information on volunteer opportunities in your area?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	81%	75%	61%	72%	74%
Yes	19%	25%	39%	28%	26%
Total Responses	100%	100%	100%	100%	100%

Employment

Question 65: What is your employment status?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Retired	63%	52%	43%	49%	56%
Working part-time	7%	7%	5%	5%	5%
Do not want to work	6%	5%	4%	6%	6%
Unable to work due to health or functional limitations	5%	9%	14%	12%	8%
Full-time homemaker	5%	7%	10%	8%	5%
I am actively looking for work but I haven't found a job yet	4%	2%	5%	4%	2%
Working full-time	2%	7%	5%	4%	7%
Self-employed	2%	4%	3%	3%	4%
Full-time caregiver	1%	2%	3%	3%	3%
Involuntarily unemployed	1%	2%	2%	3%	2%
Other	1%	3%	5%	4%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 66: Are you interested in switching to or securing part- or full-time work?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Not currently looking	76%	66%	54%	61%	69%
Part-time work	11%	13%	21%	16%	12%
Other	9%	15%	14%	17%	14%
Full-time work	3%	4%	6%	3%	2%
Caregiving responsibilities interfere with ability to look for work	1%	3%	5%	4%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 67: Are you interested in receiving help from a job-matching service?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	74%	79%	56%	74%	81%
Yes	17%	17%	31%	20%	15%
Already tried a job-matching service	9%	4%	13%	7%	5%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Employment

Question 68: Do you want job training?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	75%	81%	63%	74%	83%
Yes	25%	12%	27%	17%	9%
Already received training	0%	6%	10%	8%	7%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 70: If you are interested in finding employment but have been unable to do so, what has interfered with your ability to find a job?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Other	43%	30%	15%	20%	15%
Limited jobs available	21%	12%	11%	9%	18%
Health limitations	14%	24%	29%	27%	27%
Caregiving responsibilities	14%	16%	19%	22%	20%
I am overqualified	7%	11%	4%	4%	5%
Lack of transportation/too far away	0%	4%	4%	5%	7%
I am underqualified	0%	3%	12%	7%	4%
Language barriers	0%	1%	4%	5%	4%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 71: In recent years, do you feel you have been wrongfully terminated, passed over for promotion, denied a position or mistreated in the workforce because of your age?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	95%	94%	93%	93%	93%
Yes	5%	6%	7%	7%	7%
Total Responses	100%	100%	100%	100%	100%

Exploitation and Legal Issues

Question 72: In thinking about your experiences as a consumer, in recent years have you felt that you were the victim of consumer fraud or a swindle?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	92%	88%	84%	86%	84%
Yes	8%	12%	16%	14%	16%
Total Responses	100%	100%	100%	100%	100%

Question 73: How concerned are you about becoming the victim of consumer fraud or a swindle, such as identity theft, home repair fraud, or otherwise being pressured to make a financial commitment you might not agree with?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Extremely concerned	43%	26%	28%	23%	15%
Very concerned	14%	29%	37%	39%	38%
Somewhat concerned	29%	32%	14%	16%	23%
Not very concerned	0%	4%	16%	9%	19%
Not at all concerned	14%	9%	5%	13%	6%
Total Responses	100%	100%	100%	100%	100%

Question 74: Florida has several organizations in place that assist elderly and low-income residents with legal needs. Are you aware of any of the following organizations?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Florida Department of Elder Affairs	33%	30%	26%	28%	28%
Local Legal Aid Office	18%	21%	22%	20%	20%
Local Area Agency on Aging	17%	19%	19%	19%	20%
Florida Bar Lawyer Referral Service	17%	16%	16%	16%	17%
Florida Senior Legal Helpline	15%	14%	18%	17%	15%
Total Responses	100%	100%	100%	100%	100%

Question 75: Thinking about your experiences in the past three years, have you ever thought that you needed advice from a lawyer but did not go see a lawyer?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	84%	80%	76%	81%	78%
Yes	16%	20%	24%	19%	22%
Total Responses	100%	100%	100%	100%	100%

Exploitation and Legal Issues

Question 76: Why didn't you see a lawyer?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Lawyers are too expensive	42%	43%	41%	41%	43%
Other	42%	21%	15%	20%	14%
I felt I could solve the problem myself	16%	14%	13%	12%	19%
I didn't know where to get a lawyer	0%	7%	15%	13%	9%
I was embarrassed	0%	4%	4%	6%	4%
I wasn't sure the problem was legal	0%	9%	13%	8%	10%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 77: What legal issues concern you the most?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Health-related (Medicaid or Medicare, improper billing)	19%	19%	22%	20%	21%
Estate (wills, trusts)	19%	16%	8%	13%	16%
Consumer (home improvement, shoddy goods or services)	12%	9%	6%	9%	8%
Other	12%	11%	11%	12%	13%
Family matters (divorce, custody, child support)	10%	10%	9%	9%	11%
Benefits (Social Security, Veterans Administration)	8%	9%	8%	10%	8%
Abuse, exploitation, or fraud	7%	7%	10%	8%	8%
Guardianship or Power of Attorney	5%	9%	7%	7%	9%
Employment (worker's compensation, discrimination)	5%	5%	11%	7%	3%
Housing (landlord/tenant, foreclosures, evictions)	2%	4%	9%	5%	3%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Question 78: Are you aware of programs to assist elders in keeping themselves protected from abuse, neglect and financial exploitation (that is, being taken advantage of)?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	52%	54%	58%	57%	52%
Yes	48%	46%	42%	43%	48%
Total Responses	100%	100%	100%	100%	100%

Disaster Preparedness

Question 79: Would you be interested in learning more about temporary or special needs shelter options that might be available to you in the event of an emergency requiring evacuation?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
No	79%	69%	47%	60%	72%
Yes	21%	31%	53%	40%	28%
Total Responses	100%	100%	100%	100%	100%

Question 80: If elder-specific training or classes were available on how to best ensure your needs are met before, during and after a hurricane or other major hazardous event, how interested would you be in attending?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Not interested	52%	50%	38%	48%	55%
Somewhat interested	35%	33%	32%	33%	33%
Very interested	13%	16%	30%	19%	12%
Total Responses	100%	100%	100%	100%	100%

Demographic Information

Question 81: Are you male or female?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Male	56%	47%	33%	43%	54%
Female	44%	53%	67%	57%	46%
Total Responses	100%	100%	100%	100%	100%

Question 82: What race or ethnicity do you best identify with?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
White or Caucasian	86%	84%	20%	84%	90%
Black or African-American	7%	7%	29%	6%	2%
Native American	3%	2%	25%	4%	4%
Latino	2%	7%	20%	4%	2%
Asian or Pacific Islander	2%	1%	5%	1%	1%
Total Responses	100%	100%	100%	100%	100%

*Question was not pertinent to all respondents.

Demographic Information

Question 83: Which of these categories best describes your total household income in 2009 before taxes?

	PSA 3	STATE	MINORITY	LOW-INCOME	RURAL
Under \$20,000	15%	18%	49%	100%	19%
\$20,000-\$29,999	22%	20%	24%	0%	17%
\$30,000-\$39,999	15%	16%	10%	0%	15%
\$40,000-\$49,999	15%	12%	5%	0%	10%
\$50,000-\$59,999	11%	9%	7%	0%	11%
\$60,000-\$69,999	5%	6%	1%	0%	4%
\$70,000-\$79,999	5%	4%	0%	0%	4%
\$80,000-\$89,999	3%	3%	1%	0%	5%
\$90,000-\$99,999	1%	3%	0%	0%	3%
\$100,000-\$109,999	3%	2%	0%	0%	4%
\$110,000-\$119,999	0%	1%	1%	0%	3%
\$120,000 or more	5%	6%	0%	0%	7%
Total Responses	100%	100%	100%	100%	100%