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GOVERNOR

**CHARLES T. CORLEY**  
INTERIM SECRETARY

## MEMORANDUM

**Notice #: 081711-1-I-SWCBS**

TO: Area Agency on Aging Executive Directors

FROM: Charles T. Corley, Interim Secretary

DATE: 8/16/11

SUBJECT: Notice of Instruction: Evaluation of Nursing Home Transition Case Management Service

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The purpose of this Notice is to update the Area Agencies on Aging (AAAs) on the nursing home transition case management service provision analysis. This notice supplements the guidance provided in Notice #020311-1-I-SWCBS.

Part of the analysis included a review of billing for the nursing home transition case management service. Currently, the nursing home transition case management service has been billed for only two Aged and Disabled Adult Waiver clients. Therefore, a thorough analysis could not be conducted with the sample available. Once a sufficient sample size is achieved, the Department can effectively analyze the service and associated procedures for adjustments to enhance nursing home transition case management service delivery.

As the use of this service expands, the Department's analysis of the need for adjustments to the service and associated procedures will be ongoing. In the meantime, please continue to carry out the Aging Resource Center/Aging and Disability Resource Center's role of providing referrals to Lead Agencies for the nursing home transition case management service.

The Department encourages feedback at any time concerning suggestions for this service. Please inform your contract manager of any issues or concerns regarding the current process. Thank you for your ongoing efforts to improve our processes.

CTC/jm

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