



**RICK SCOTT**  
GOVERNOR

## MEMORANDUM

**TO:** Area Agencies on Aging (AAAs) **NOTICE #: 080913-1-T-PE**  
**FROM:** Charles T. Corley, Secretary  
**DATE:** August 9, 2013  
**SUBJECT:** Notice of Transmittal: ACL/AoA Performance Outcome Measurement Project (POMP) Website

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The purpose of this Notice of Transmittal is to inform you about a valuable new resource available to you and your service provider network. The Administration for Community Living (ACL)/Administration on Aging (AoA) sponsored Performance Outcome Measurement Project (POMP) website is now available.

**CHARLES T. CORLEY**  
SECRETARY

The website includes the complete POMP Toolkit, comprised of ready-to-use validated surveys with all the resources you need to conduct surveys and analyze results. The surveys assess client satisfaction and the impact of services provided to our clients for the following types of services: case management, caregiver, home-delivered meals, congregate meals, and transportation. Additional survey modules about demographics, physical functioning and health, social and emotional well-being, and additional services received can be included in any survey to obtain other helpful information. The toolkit is the culmination of over ten years of partnership between DOEA, other POMP grantee states, the expert consultants at Westat, and ACL/AoA.

We hope you will explore the new POMP website and toolkit and ask that you share it with your provider network. To access the toolkit, please visit:  
[http://aoa.gov/AoARoot/Program\\_Results/POMP/Index.aspx](http://aoa.gov/AoARoot/Program_Results/POMP/Index.aspx).

If you have questions, please call Laurie Koburger at (850) 414-2095 or email her at [koburgerl@elderaffairs.org](mailto:koburgerl@elderaffairs.org).

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