



RICK SCOTT
GOVERNOR

June __, 2013

CHARLES T. CORLEY
SECRETARY

Dear Sir/Madam:

The Florida Department of Elder Affairs directs the services of the _____ program. We want to know how well these services help our clients. We will be calling some of the people who receive these services. ***This letter is to inform you that you might be called.***

If you receive a call, you will be asked if you are satisfied with the services provided to you. The survey will take about 10 minutes. The questions will be easy to answer.

This survey will help us learn how to improve the services you receive. You do not have to participate, but your input is greatly welcomed. Your services will not be affected whether you answer any questions or not.

If you have questions, you may call Brandon Cunningham at 850-414-2128. You may leave a message if he is unavailable, and someone will call you back. Thank you.

Sincerely,

Charles T. Corley
Secretary

CTC/sls

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