

SHINE/SMP Program

Be “Scam Smart” Report, Detect, Protect

Report
Healthcare
Scams

Medicare: 1-800-633-4227 / www.medicare.gov
Social Security Administration: 1-800-772-1213 / www.ssa.gov
Florida Senior Medicare Patrol at your local AAA: 1-800-963-5337
Federal Trade Commission: 1-877- 382-4357 / www.ftc.gov

Report
Money Transfer
Scams

MoneyGram : 1-800-666-3947
Western Union: 1-800-448-1492
Green Dot: www.moneypak.com
Federal Trade Commission: 1-877-382-4357 / www.ftc.gov

Report
Mail /Email / Online
Scams

FBI's Internet Crime Complaint Center: www.ic3.gov
OnGuardOnline: www.onguardonline.gov
U.S. Postal Inspector: 1-877-876-2455 / <https://postalinspectors.uspis.gov/>
Federal Trade Commission: 1-877-382-4357 / www.consumer.ftc.gov

Report/Detect
Check Fraud
Scams

Postal Money Order Verification System: 1-866-459-7822
Florida Attorney General: 1-866-966-7226 / www.myfloridalegal.com
National Consumers League Fraud Center: www.fakechecks.org

Report
Fundraiser / Charitable
Scams

Florida Attorney General: 1-866-966-7226 / www.myfloridalegal.com
Better Business Bureau: 1-703-276-0100 / www.bbb.org/us/charity
National Association of State Charities / www.nasconet.org

Protect
Yourself Against
Scams

Get Your Free Credit Report Annually: 1-877-322-8228 / www.annualcreditreport.com
Sign-up on the “Do Not Call” List: 1-888-382-1222 / www.donotcall.gov

Reporting Telemarketing and Healthcare Scams

- **Medicare:** 1-800-633-4227 / www.medicare.gov
- **SHINE (Serving Health Insurance Needs of Elders) Senior Medicare Patrol (SMP) Program:** 1-800-963-5337 / www.floridashine.org
- **Federal Trade Commission:** 1-877-382-4357 / www.ftc.gov
- **Do Not Call List:** 1-888-382-1222 / www.donotcall.gov

Tips to Help Keep Your Identity Safe

- Examine your wallet and ask yourself if you need to carry all the pieces of identification in it.
- When someone asks for your Social Security Number, ask why they need it.
- Use a password to protect your cell phone, if the phone has that capability.
- Encrypt your home wireless network.
- Avoid clicking on attachments or links contained in any unsolicited emails; don't respond to unsolicited emails.
- When using a debit card, use it as "credit" instead of "debit" for better protection if the card information is stolen.
- Do not use the same password for all your online accounts.
- Do not click on any pop-up on the internet.
- Limit the information you make available on social networking sites.
- Obtain and check your credit report annually at: 1-877-322-8228 / www.annualcreditreport.com