



# Frequently Asked Questions

Brought to you by the Florida Department of Elder Affairs and WellSky.

**Q** How do I know which module I should take?

**A** Please read the *Modules Overview* document on the DOEA website. It provides the description of each module and the expected learning outcomes associated with each module.

Read the Modules Overview here:  
**[elderaffairs.org/ecirts-learning](http://elderaffairs.org/ecirts-learning)**

**Q** Do I need to take every module?

**A** No, it is unlikely your job functions will require you to attend every module. The modules are designed around job functions.

**Q** I am a provider, what module should I take?

**A** Lead Agencies and Providers are encouraged to take *Module 3*. *Module 3* will demonstrate the typical activities and tasks that providers and Lead Agencies perform daily.

**Q** If I registered for a class that I do not need, what do I do?

**A** Please cancel the registration and videos will be available for courses that pique your curiosity.



**Q** As a supervisor, what module should I take?

**A** Supervisors are encouraged to attend the module that best aligns with the work you oversee. If you oversee multiple functions, virtual instructor-led training will be recorded and made available for access later.

**Q** *Module X* involves some tasks I'd like to know about, but since I don't do those tasks on a daily basis, I don't think I need to attend the live training. Do I have options?

**A** Yes! Recordings of the trainings will be available via the newsletter and the eCIRTS web page. Please consult your supervisor/Super User for clarification.

