

ecirts **Frequently Asked Questions**

Brought to you by the Florida Department of Elder Affairs and WellSky.

Q How do I know which module I should take?

A Please read the *Modules Overview* document on the DOEA website. It provides the description of each module and the expected learning outcomes associated with each module.

Read the Modules Overview here:
elderaffairs.org/ecirts-learning

Q Do I need to take every module?

A No, it is unlikely your job functions will require you to attend every module. The modules are designed around job functions.

Q I am a provider, what module should I take?

A Lead Agencies and Providers are encouraged to take *Module 3*. *Module 3* will demonstrate the typical activities and tasks that providers and Lead Agencies perform daily.

Q If I registered for a class that I do not need, what do I do?

A Please cancel the registration and videos will be available for courses that pique your curiosity.



Q As a supervisor, what module should I take?

A Supervisors are encouraged to attend the module that best aligns with the work you oversee. If you oversee multiple functions, virtual instructor-led training will be recorded and made available for access later.

Q *Module X* involves some tasks I'd like to know about, but since I don't do those tasks on a daily basis, I don't think I need to attend the live training. Do I have options?

A Yes! Recordings of the trainings will be available via the newsletter and the eCIRTS web page. Please consult your supervisor/Super User for clarification.

